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2011/12

# Council Tax Summary

# Tough times mean tough decisions – but we continue to invest in the future of our city



Councils are facing their biggest challenge for decades – a 28 per cent cut in government funding over the next four years. This means Peterborough will get **£15 million less from government for 2011/12** increasing to **£25 million less in four years time**. This loss of grant inevitably means we have had to make difficult choices.

In Peterborough we launched our budget proposals a month earlier than normal to give residents, staff, businesses and others the chance to tell us what they thought. I would like to thank all of you that took the time to get involved. We listened to what you said and changed some of our proposals accordingly, reintroducing some concessions on allotment fees for pensioners and staggering the introduction of increased adult social care charges for existing users to give them longer to prepare for the increases.

One piece of good news in these difficult times is **there will be no rise in council tax bills this year**. The government gave prudent councils the chance to apply for additional funding to enable them to **freeze** their council tax bills and we successfully secured this money so your bills will not go up this year. The police and fire services have been able to do the same, which means that a typical Band D property will pay £1,323 for 2011/12.

Once again we are taking action to further reduce our operating costs through efficiencies and savings so that we can continue to deliver high levels of service while keeping our council tax among the lowest for comparable local authorities. Our business transformation programme has continued to save us money, **achieving £68 million of savings** since 2006.

Going forward, **Peterborough City Council will still invest around £1 million every working day** on the wellbeing of the city and this booklet tells you where your money will be spent in 2011/12. Our investment will cover high profile projects as diverse as redeveloping the museum and the Peterborough United Football Ground,

to equally important investment in schools and education.

Despite the cuts in government funding we are investing in services which support the growth of the city and our home of environment capital agenda. I'm determined that Peterborough must lead, and be seen to lead, on tackling environmental issues to make our city as clean, green and healthy as possible. This year we will be investing in renewable energy, modernising our 24,000 street lights and looking to further reduce the council's own energy use.

And let's not forget Cathedral Square. It's taken longer to complete than we had hoped for, but the investment has given us a magnificent open space that we can all be proud of. I believe that the square, which is the heart and soul of our city, is now comparable to many of the finest 'city squares' in Europe and will be recognised as such. Peterborough Museum is undergoing a £3 million revamp and we are investing £300,000 over the next three years in protecting the city's Bronze Age Flag Fen site. We are also expanding services to protect children and vulnerable people.

Above all, we remain focused on attracting investment into our city to create job opportunities for our residents, the best health, educational and leisure facilities, and encouraging us all to work together to build strong and supportive communities to ensure Peterborough is a great place to live, work and visit both now and in the future.

**Councillor Marco Cereste**  
*Leader of Peterborough City Council*

## How much is the council tax?

We set the council tax by adding together the amounts we, Cambridgeshire Police Authority, Cambridgeshire and Peterborough Fire Authority and your parish council (if you have one) need.

We collect the total tax on behalf of the other organisations. We set the charge for Band D properties and then set the charges for properties in other bands in proportion to this, as set by an Act of Parliament.

Peterborough City Council	Percentage increase	Council tax Band D
Peterborough City Council	0.0%	1,095.71
Cambridgeshire Police Authority	0.0%	169.56
Cambridgeshire and Peterborough Fire Authority	0.0%	57.87
<b>Total</b>	<b>0.0%</b>	<b>1,323.14</b>

Plus the parish council charge (special precept), if you have one - see below:

Precept (special) 2010/11 £	Precepts (special) 2011/12 £	Parish	Band D parish charge £	Band D total charge £
4,004	3,625	Ailsworth	14.76	1,337.90
3,504	3,538	Bainton	24.21	1,347.35
5,721	5,719	Barnack	15.48	1,338.62
589	606	Borough Fen	15.84	1,338.98
87,145	87,140	Bretton	24.21	1,347.35
8,484	8,355	Castor	24.12	1,347.26
-	-	Deeping Gate	-	1,323.14
1,576	1,849	Etton	34.74	1,357.88
43,933	43,222	Eye	28.44	1,351.58
8,068	8,727	Glington	14.22	1,337.36
24,788	46,973	Hampton	12.96	1,336.10
8,114	8,653	Helpston	21.15	1,344.29
50	57	Marholm	0.72	1,323.86
850	1,250	Maxey	3.96	1,327.10
18,464	10,055	Newborough	17.82	1,340.96
10,978	9,463	Northborough	18.90	1,342.04
27,499	20,289	Orton Longueville	5.85	1,328.99
12,000	40,000	Orton Waterville	11.43	1,334.57
5,596	4,450	Peakirk	25.74	1,348.88
350	499	Southorpe	6.84	1,329.98
-	-	St Martins Without	-	1,323.14
1,758	2,417	Sutton	35.55	1,358.69
33,647	34,200	Thorney	41.31	1,364.45
4,633	4,738	Thornhaugh	52.47	1,375.61
3,999	3,977	Ufford	33.66	1,356.80
-	-	Upton	-	1,323.14
8,500	8,900	Wansford	36.27	1,359.41
39,294	38,702	Wittering	51.75	1,374.89
-	-	Wothorpe	-	1,323.14

## What will be provided for £280.7m?

	2010/11			2011/12		
	Gross cost	Income	Net cost	Gross cost	Income	Net cost
Chief Executive's						
<b>£9.9 million</b>	12,513	1,913	10,600	11,406	1,522	9,884
Children's Services						
<b>£170.3 million</b>	223,475	52,494	170,981	232,469	62,165	170,304
City Services						
<b>£11.9 million</b>	20,926	7,093	13,833	18,263	6,340	11,923
Operations						
<b>£23.9 million</b>	49,385	21,038	28,347	39,155	15,243	23,912
Strategic Resources						
<b>£21.5 million</b>	99,647	71,327	28,320	99,170	77,661	21,509
Adult Social Care						
<b>£39.9 million</b>	42,296	-	42,296	39,850	-	39,850
Contributions to reserves/balances	0	-	0	2,918	-	2,918
Peterborough City Council budget	448,242	153,865	294,377	443,231	162,931	280,300
Special parish precepts	364	-	364	397	-	397
<b>Total</b>	<b>448,606</b>	<b>153,865</b>	<b>294,741</b>	<b>443,628</b>	<b>162,931</b>	<b>280,697</b>

- Due to changes in government funding from 2011/12, the 2010/11 figures have been restated to provide a relative comparison between years.
- City services includes the Enterprise Peterborough contract and elements of the former city services functions remaining with the council.
- Adult social care includes the pooled budget contribution with NHS Peterborough and the learning disability functions.

## Statement of aggregate liabilities

The total amount of external investment and borrowing

	Actual-April 2010 £000's	Estimate-March 2011 £000's
Loans outstanding	134,506	134,506
Less temporary investments	13,700	8,600
Net external liabilities	120,806	125,506

## Cost per person

2011/12	£000's		£ per person	
Total budget	280,697		1,639.59	
<b>Sub total</b>		<b>280,697</b>		<b>1,639.59</b>
Less formula grant (including NNDR)	78,680		459.58	
Less dedicated schools grant	140,292		819.46	
<b>To be met from council tax and special precepts</b>		<b>61,725</b>		<b>360.55</b>

## Comparison with last year

	£000's	% Change
2010/11 Peterborough City Council budget	257,122	
Changes to government funding	37,619	
2010/11 Peterborough City Council budget - rebased		294,741
Inflation		<b>2,815</b> <b>1.0%</b>
Dedicated Schools Grant costs		1,277
<b>Service pressure and commitments:</b>		
Adult Social Care	900	
Chief Executive's	1,186	
Children's Services	2,044	
City Services	1,308	
Operations	841	
Strategic Resources	389	
Corporate including financing (see note)	9,679	
		16,347 5.5%
		315,180
<b>Less:</b>		
Previous Medium Term Financial Plan	6,419	
Savings	28,064	
		34,483 -11.7%
2011/12 Peterborough City Council budget		280,697 -4.8%

**Note** - Corporate refers to the costs of financing the capital programme and budget held centrally for allocation to departments during the year.



# This budget

## Sources of funding

A breakdown of where our funding comes from is shown on chart 1 (page 7).

The council's main source of non-school funding is the formula grant. This is paid by central government to local authorities based on the services they provide.

The 2011/12 formula grant for Peterborough is £78.7 million which represents a 10.1 per cent decrease (on a like for like basis) on last year's figure of £87.5 million. Last year's figure has been updated to reflect changes announced in the settlement for fundamental changes from other grants the council used to receive

The government announced a four year spending review commencing 2011/12 to tackle the national deficit, whereby local government funding would see reductions over the following four years totalling 28 per cent in real terms. The recent settlement announced, provides actual funding allocations for 2011/12 and provisional allocations for 2012/13. The latter years are also expected to see a reduction in local government funding.

The government continues to claw back funding from Peterborough to redistribute among other councils. The amount to be held back in 2011/12 is £4.8 million.

The council has committed to a council tax freeze in 2011/12 of £1,096 for the average household (Band D property) (excluding police, fire and parish precepts) and remains one of the lowest in the country for unitary authorities. As such, the council has consulted on budget proposals to strike a balance between:

- Delivering our priority of a bigger, better Peterborough
- Supporting vulnerable people and minimising impact on services
- Recognising the impact the recession is having on our communities and minimising their tax burden

## Analysis of spend

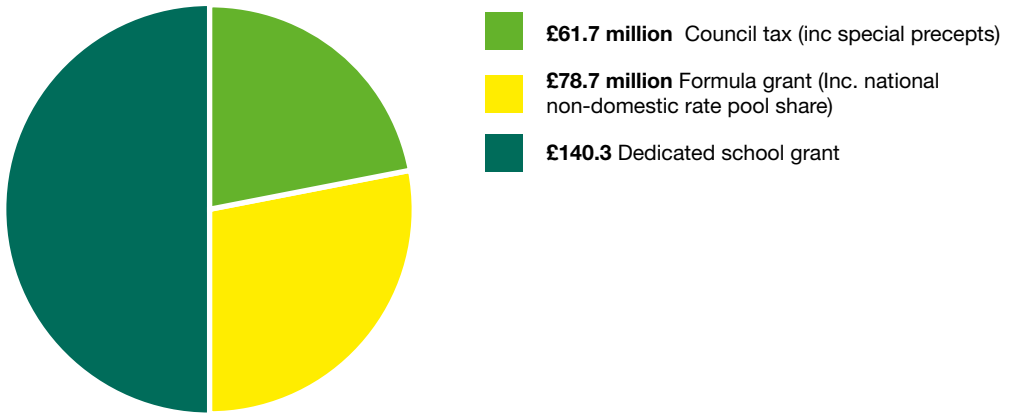
An analysis of how the revenue budget will be spent is shown on chart 2 (page 7)

The council will continue with its programme of capital investment in the development and enhancement of the city by way of £108.8 million planned expenditure, mainly on schools, highways and housing.

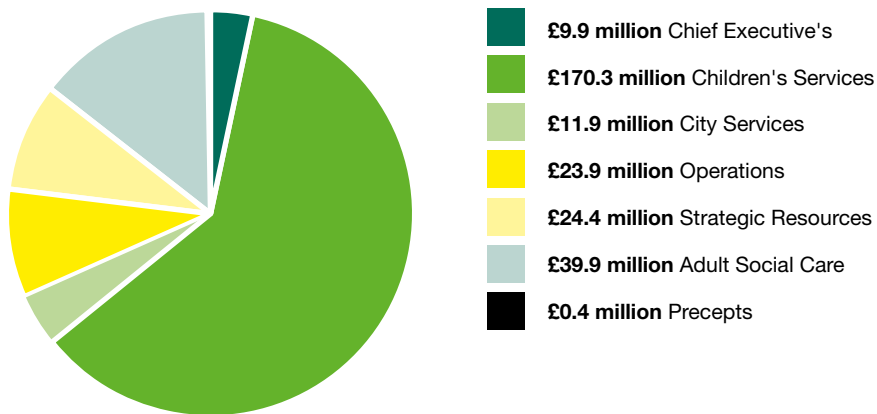
## The number of staff we employ

The city council has budgeted to employ 4,325 people in 2011/12 which includes people employed by schools.

### Chart 1 Where does the £280.7m come from?



### Chart 2 What will be provided for £280.7m?



**Note** - Strategic Resources includes corporately held funds to be allocated across departments and contributions to reserves.

# Council tax discounts

If only one adult lives in a property as their home, we reduce the bill by a quarter. We do not count some groups of people when adding up how many adults live in a property. These people include students, apprentices, some student nurses, certain care workers and carers, youth training trainees and people who are severely mentally impaired.

You have to claim the discount, it is not automatic. So, if you think you should receive a discount which is not shown on your bill, please contact us.

If you receive a discount, you must tell us about changes to the people living in your home affecting your discount (for example, someone who lives with you becoming 18 or someone else coming to live in your home). If you do not tell us, you may have to pay a £70 fine.

## If you move

If you move home, please let us know. Give your old address, your new address, the date you are moving and the name of the new person living at your old address. If you sell your home, please tell us the new owner's name.



# Who pays council tax?

There is a council tax bill for all homes. The person who has to pay council tax is usually the adult householder. The amount of council tax you pay reflects the value of your home, so the more expensive your home the more council tax you have to pay.

This list helps us decide who is the liable person:

- The resident owner (freeholder)
- The resident leaseholder
- The resident tenant
- The resident licensee
- The resident

The person who is highest up this list is the person who has to pay. If there are two or more people at the same level for example - joint owners or joint tenants - they are all responsible for payment.

Husbands and wives and couples living together are also both responsible for paying the bill. If nobody is living in a domestic property the owner has to pay.

The owner also has to pay if the property is:

- A residential home
- Lived in by religious communities (for example a monastery or convent)
- A house in multiple occupation – occupied by persons who do not constitute a single household
- The main home of someone employed by the owner in domestic service
- Lived in by certain ministers of religion
- Provided under Section 95, Immigration and Asylum Act 1999





# Benefits

Council tax benefit is paid by a reduction to your council tax bill and is available to those on low incomes.

If you are having difficulty paying your council tax there is a good chance you will be entitled to some help.

Many people may not have to pay any council tax, for example those receiving Income Support, Jobseekers Allowance (income based), Employment Support Allowance (income related) or Pension Credit (guaranteed). If you receive one of these incomes please contact us as soon as possible.

Further information is available online at [www.peterborough.gov.uk/housingbenefit](http://www.peterborough.gov.uk/housingbenefit) including an online calculator which allows you to enter all your details to see if you qualify for housing benefit and/or council tax benefit.

Alternatively, please call (01733) 452241, fax (01733) 452579, or visit our Customer Service Centre, Bayard Place, Broadway.

The amount of council tax benefit may be reduced if there are other adults living in your home.

- Even if you qualify for only £1 per week this will reduce your bill by £52 that year
- You may qualify if you are working or unemployed
- Both tenants and owner occupiers can apply
- People aged over 60 or who are disabled can get extra help
- If you pay for childcare, up to £175 a week for one child, or £300 for two or more children, this can be disregarded from your earnings.

**If you are unsure about whether you can get help, please contact the benefits office and ask us to check for you. The quicker you ask, the less you may have to pay.**

# Exempt homes

Some homes are 'exempt' from council tax, meaning that no-one has to pay.

This includes homes:

- Lived in only by students
- Where all the residents are under 18-years-old
- Where all the residents are severely mentally impaired
- That are owned or leased by a diplomat or a member of visiting armed forces
- That are empty, including the following:
  - substantially unfurnished (exempt for up to six months)
  - are owned by a charity (exempt for up to six months)
  - need or are undergoing structural alteration or major repair (exempt up to one year)
  - left empty by someone who has gone to prison, hospital or a nursing or residential home
  - left empty by someone who has died (exempt up to six months after grant of probate)
  - have been repossessed, or are the responsibility of a bankrupt's trustee
  - awaiting to be lived in by a minister of religion
  - empty caravan pitches or boat moorings

For more information visit  
[www.peterborough.gov.uk/counciltax](http://www.peterborough.gov.uk/counciltax).

Alternatively please call  
**(01733) 452258**, fax **(01733) 452579**,  
or visit our Customer Service Centre,  
Bayard Place, Broadway.



## Empty properties, unoccupied furnished properties and second homes

A property which is both substantially unfurnished and unoccupied is exempt from council tax for up to six months. However, if the property remains the same after six months, we will charge council tax at the full rate.

Property which is unoccupied but furnished, along with properties used as second or holiday homes, will receive a discount of 10 per cent of the full council tax charge.

These charges are intended to help make more accommodation available in the city and to reflect the fact that services still need to be provided in respect of people who use second or holiday homes.

These charging rules may not apply if the property is tied to your job. Please contact the council tax office for more information.



# Valuation bands

The government has put all homes in one of eight bands depending on their open-market value as at 1 April 1991. This cannot take account of any changes in the price of property (either up or down) since April 1991.

The council tax is set at the level of Band D properties. Other bands pay in proportions of ninths, as shown below.

Valuation band	Values	Proportion of band D payable	Valuation band	Values	Proportion of band D payable
A	Up to £40,000	6/9ths	E	£88,001-£120,000	11/9ths
B	£40,001-£52,000	7/9ths	F	£120,001-£160,000	13/9ths
C	£52,001-£68,000	8/9ths	G	£160,001-£320,000	15/9ths
D	£68,001-£88,000	9/9ths	H	More than £320,000	18/9ths

Your bill shows which band your home is in.



## Help with council tax for disabled people

If you, or an adult or child who lives with you, has a room, an extra bathroom or kitchen or extra space in your property to allow the use of a wheelchair that is needed to meet the special needs of the disability, we may be able to reduce your bill. Please contact us for more information.

## Council tax banding appeals

The listing officer of the valuation office agency (part of HM Revenue and Customs) values a home for banding. If you think that your valuation band is wrong, you must contact the listing officer, not us. The address is:

The Listing Officer  
Cambridge Valuation Office  
Eastbrook, Shaftesbury Road  
Cambridge CB2 2DU

Telephone: **01223 431300**  
Fax: **01223 431399**  
Email: **stalbangroup.vo@voa.gsi.gov.uk**  
National helpline: **0845 602 1507**

## Council tax liability appeals

You can appeal if you think your bill is not correct – for example, if you are not the resident, if you think you should have an exemption, or there is a mistake in working out your bill. You may appeal by writing to us, giving your reasons so that we can look at your case again.

### **MAKING AN APPEAL DOES NOT ALLOW YOU TO STOP PAYING COUNCIL TAX**

If your appeal is successful, you will be entitled to a refund of any council tax you have overpaid. If you would like more details of the appeals procedure (including the role of valuation tribunals), please contact us.





# Cambridgeshire and Peterborough Fire Authority

Cambridgeshire and Peterborough Fire Authority is responsible for providing an efficient and effective fire and rescue service.



**CAMBRIDGESHIRE  
& PETERBOROUGH  
FIRE AUTHORITY**

It does this through:

- Agreeing a dynamic annual plan, incorporating proposals in the Integrated Risk Management Plan (IRMP), which is matched with an annual budget.
- Monitoring and reviewing performance and spending against its plans.
- Balancing resources across all areas of Prevention, Protection and Response.

Cambridgeshire Fire and Rescue Service continues to be one of the lowest financing fire and rescue services in the country, yet continually strives to improve the service it provides to the public.

*“The fire authority can set a balanced budget for 2011/12, without the need to raise its share of council tax”*

## Background

Significant changes have been made to the amount of money (grants) allocated to fire and rescue services from the government. Central government is looking to cut local government grants by an average of 25 to 30 per cent.

Cambridgeshire and Peterborough Fire Authority has had its grant reduced by 12.6 per cent over the next two years (2011/12 and 2012/13). The reduction in its grant is 9.5 per cent (£1.4 million) in 2011/12 and 3.1 per cent (£444,000) in 2012/13. The fire authority has therefore had to assume that the remainder of the reductions in government grants will be spread evenly over the remaining two financial years (2013/14 and 2014/15).

As part of the settlement, the government has set aside a specific grant for 2011/12 that can be used by fire authorities, to offset council tax increases of up to 2.5 per cent. The fire authority believes this grant will be available until 2014/15. However, it will not be available in 2015/16, presenting the fire authority with the challenge of finding an additional £400,000 from either within its reduced budget or by raising council tax by a higher amount.



## What does this mean?

For the financial year 2011/12, the fire authority grants from government have reduced by £1.4 million. The service has gone through a budget preparation process and has produced a strategy to reduce all non-pay related budgets. This has resulted in savings of £1.070 million. These savings, coupled with the special council tax grant (explained opposite) will ensure the fire authority can set a balanced budget for 2011/12, without the need to raise its share of council tax. While the fire authority will seek to accommodate additional service requirements, these will now have to be considered against the backdrop of the government cuts. These will only proceed if they deliver a realistic payback.

The grant is further reduced by £444,000 in 2012/13. If any council tax increase is restricted to 2.5 per cent and inflation is only applied to non-pay related expenditure, the authority will need to save £220,000.

The significant challenges for the fire authority will come in 2013/14 and 2014/15. Estimates suggest that it will need to find an additional £900,000 in 2013/14 and an additional £1.58 million in 2014/15. The fire authority has established a process to properly investigate where these savings can be made. This will assess options and present recommendations to the fire authority for a decision. It is anticipated that options will need to be presented to the fire authority in the autumn of 2011. This will ensure that appropriate time is given for consultation and negotiation with key stakeholders.



## Budget

The fire authority has approved a budget of £29.077 million for 2011/12. This means that the Band D council tax has not been increased and will remain at £57.87. This equates to £1.11 a week.

### What the money is spent on

	£m	%
<b>Employees</b>	21.954	73
<b>Premises</b>	1.074	4
<b>Supplies and services</b>	4.884	16
<b>Transport</b>	0.481	2
<b>Capital financing</b>	1.549	5

### Where the money comes from

	£m	%
<b>Business rates</b>	9.989	33
<b>Council tax</b>	16.006	54
<b>Revenue support grant</b>	3.082	10
<b>Other income</b>	0.865	3

## Capital spending

The fire authority's capital programme includes:

- The purchase of fire appliances and other operational vehicles
- Property maintenance and improvements
- Operational equipment
- Information technology and communications equipment

*“Preventing Prote*



## Reserves

The fire authority will have estimated general reserves of £2.079 million (7.1 per cent of net budget) at the end of 2010/11. This will be used to fund excessive operational costs that might arise from extreme weather conditions, to mitigate against business continuity events (eg pandemic flu) and the potential expenditure associated with the planned upgrade of the authority's property portfolio.

## Information

You can see copies of the fire authority's priorities for 2011/12 and Integrated Risk Management Plan (IRMP) on its website [www.cambsfire.gov.uk](http://www.cambsfire.gov.uk).

You will also find information on the website about the future cuts as plans proceed during 2011/12.

## Contacts

If you need more information about the fire authority, please contact:

### Director of Resources

Cambridgeshire Fire & Rescue Service  
Fire Headquarters  
Hinchingbrooke Cottage  
Brampton Road  
Huntingdon  
PE29 2NA

Phone: **01480 444619**

Email: [budget@cambsfire.gov.uk](mailto:budget@cambsfire.gov.uk)

Website: [www.cambsfire.gov.uk](http://www.cambsfire.gov.uk)

*cting Responding”*





# Cambridgeshire Police Authority

Cambridgeshire Police Authority is responsible for ensuring the local police service is effective and efficient. It sets the constabulary's budget and publishes an annual plan for policing the county - this includes priorities and targets. During the year the authority monitors police performance against the targets. Information about the police authority can be found on its website [www.cambs-pa.gov.uk](http://www.cambs-pa.gov.uk).



## UK policing priorities

The authority's policing plan for 2011 to 14 sets out how we contribute to the national policing priorities contained in the Home Office's four-year business plan for 2011 to 15.

- Empower the public to hold the police to account for their role in cutting crime
- Free up the police to fight crime more effectively and efficiently
- Create a more integrated criminal justice system
- Secure our borders and reduce immigration
- Protect people's freedoms and civil liberties
- Protect our citizens from terrorism

## Priorities for policing Cambridgeshire

Policing priorities for Cambridgeshire are to:

- Maintain local police performance
- Deliver policing in Cambridgeshire within the available budget
- Reduce crime and disorder
- Keep people safe
- Maintain the resilience of protective services

## Budget

The police authority budget is financed from locally-raised council tax and from central government grants. Cambridgeshire Police Authority will receive £3.5 million less cash from central government (both specific and general grants) in 2011/12. The authority has been planning for significant cuts in grant support since the summer of 2010. The costs of policing the county will increase by £2.5 million next year and so the chief constable has had to identify savings of £6 million to bridge this funding gap.

For the first time in more than a decade there will be no increase in the policing element of the council tax in 2011/12. The current Band D council tax will remain unchanged at £169.56, which is £3.26 per week. In return for this zero increase the government will provide the authority with an extra £1.2 million grant to help fund the policing of Cambridgeshire.

Looking to the future the constabulary is working on a project to collaborate with Bedfordshire and Hertfordshire Constabularies on a range of support and operational policing services. This, along with an emphasis on ensuring value for money, will help the constabulary meet future funding challenges. On current assumptions a further £10 million must be saved before 31 March 2015.



*“There will be no increase in the policing element of the council tax in 2011/12”*

## Local consultation

Members of the police authority attended public meetings across the county throughout January and February in a bid to seek views on policing and its funding. They answered the public's questions, which were mainly on funding, in particular the challenges posed by the reductions in budget and how the authority was going to balance the books in 2011/12.

The policing priorities of decreasing crime and disorder, protecting vulnerable people, ensuring it delivers specialist police functions, improving performance locally and policing on a budget were supported.

However it was clear that speeding and illegal parking around schools, which has been declared the People's Priority, were issues which the public would like the force to focus on. Neighbourhood teams are now working with people from the local communities to tackle these issues through schemes such as Speedwatch.

More than 1,400 people shared their views on funding by taking part in an online interactive quiz to balance the policing budget. While essentially a fun exercise the Budget Calculator, which was hosted on the force's website, more importantly demonstrated the tough choices facing the force as the budget is repeatedly cut year-on-year.

## Where the money comes from

	£m	%
Council tax	47.037	34
Revenue support grant	7.014	5
Redistributed business rates	22.693	16
Police grant	53.738	39
Other grants	5.678	4
Other income	2.087	2
<b>Total</b>	<b>138.247</b>	<b>100</b>

## What the money is spent on

	£m	%
Employees	95.409	69
Police officer pensions	15.175	11
Premises	4.352	3
Transport	2.281	2
Supplies and services	17.702	13
Capital financing	2.287	2
Transfer to reserves	0.137	0
Change management contingency	0.904	0
<b>Total</b>	<b>138.247</b>	<b>100</b>

## Capital programme

The police authority has approved a capital programme for 2011/12 of £6.1 million which includes:

- Maintaining and improving buildings
- Vehicle replacement
- Communication and information management systems

## Workforce

The police authority has budgeted for 1,391 police officers, 195 police community support officers and 896 police staff. Volunteer special constables continue to provide valuable support with 205 in post and a drive to recruit many more.





## Reserves

The police authority will have estimated general reserves of £5.7 million (4.4 per cent of net budget) at the end of 2010/11. The authority also maintains earmarked reserves for potential risks, new initiatives and to deal with insurance claims. These are expected to be £6.3 million at the end of 2010/11.

## Contacts

If you need to contact the police authority, please write to:

### The Chief Executive

Cambridgeshire Police Authority  
Constabulary Headquarters  
Hinchingsbrooke Park  
Huntingdon  
Cambridgeshire  
PE29 6NP

Phone: **0300 333 3456**

Email: **police.authority@  
cambs.pnn.police.uk**





# Reap the benefits of joining the Trust

Did you know that by becoming a member of Peterborough and Stamford Hospitals NHS Foundation Trust you could benefit from the same NHS discounts that Trust staff are entitled to?

This includes money off electrical appliances, travel, days out, goods at well-known retail outlets and dining out.

Added to that, you could also have a say on the running of Peterborough City Hospital and Stamford Hospital.

As a member of the Trust you can choose to be involved as much or as little as you wish – depending upon the level of commitment you can make.

You will be able to attend meetings and events and have a meaningful say on any changes that

are being considered. You can even stand for election to become a governor of the Trust.

Nik Patten, chief executive of the Peterborough and Stamford NHS Foundation Trust said: “This is a great chance to have a say in the new era of healthcare for Peterborough which began with the opening of Peterborough City Hospital in November 2010. We want the public to play a part in our hospitals and this provides them with the perfect opportunity.”

Becoming a member of the Trust is free. Simply email [membership@pbh-tr.nhs.uk](mailto:membership@pbh-tr.nhs.uk), call **(01733) 678023**, or write to Communications team, PO Box 405, Peterborough City Hospital, Edith Cavell Campus, Bretton Gate, Peterborough, PE3 9GZ.

# Get in touch

There are a number of ways you can contact the council.

A lot of information is available on our website, [www.peterborough.gov.uk](http://www.peterborough.gov.uk). Queries can also be raised via email from the 'contact us' page on the website, or via [ask@peterborough.gov.uk](mailto:ask@peterborough.gov.uk).

The council can also be contacted via telephone on **(01733) 747474**.

## Do it online

Sign up for self service and receive access to information about your benefits, council tax or business rates. You will be provided with a secure login that complies with BS7799 to ensure that the confidentiality of information is not breached.



To find out more information or to sign up for any of the above please visit:

[www.peterborough.gov.uk/housing/housing\\_benefit/self\\_service.aspx](http://www.peterborough.gov.uk/housing/housing_benefit/self_service.aspx)

And follow the links



*Do it online*  
[www.peterborough.gov.uk](http://www.peterborough.gov.uk)

## Benefit claimant's self service

Once signed up for self service you will be able to view the following information about your claim:

- Benefit payments
- Calculations
- Household members
- Income used in assessment
- Overpayments/invoices

## Benefit landlord's self service

Once signed up for self service you will be able to view the following about your tenants' claims:

- Summary of claim details
- Payment details
- Overpayments/invoices
- View correspondence

## Council tax self service

Once signed up for self service you will be able to view the following information about your council tax account:

- Payment details
- Account and property details
- Correspondence sent
- E-billing sign up
- Set up a Direct Debit

## Business rates self service

Once signed up for self service you will be able to view the following information about your business rates account:

- Account details
- Bill details
- Non-Domestic rates rateable values



If you would like more information about the issues featured in this document, telephone **(01733) 747474**.

It is a government requirement that we produce this leaflet providing information about council tax to our residents.

Visit our website [www.peterborough.gov.uk](http://www.peterborough.gov.uk)