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Status CLOSED

Consultation started: 11 Jul 2017 — Consultation ended: 20 Sep 2017

When will results be available: 25 Sep 2017

The council is consulting on use of an online parking permit system as the only way to apply, purchase and activate parking permits.

The council is proposing to replace the current paper based system with an online e-permit portal accessed through the council's website where customers will be able to apply, purchase and activate parking permits.



[Cabinet Report Payment Strategy 2017-2021 \(https://pcc-live.storage.googleapis.com/upload/www.peterborough.gov.uk/news/cour/Cabinet%20Report%20Payment%20Strategy%202017-2021.pdf?inline=true\)](https://pcc-live.storage.googleapis.com/upload/www.peterborough.gov.uk/news/cour/Cabinet%20Report%20Payment%20Strategy%202017-2021.pdf?inline=true)

Size: 240.82 KB File format: pdf

The permits in scope of this proposal are: residential, visitor (including scratch cards), business and any street permits for the Restricted Parking Zones (RPZ), market trader, seasonal and staff occasional permits.

The e-permit portal would enable customers to go online via various devices (e.g. Smartphones (Apple and android), PCs, tablets, laptops, etc) or at one of the developing community hubs across the city (e.g. Herlington Centre, Cross Keys in Westwood and Gladstone Park) or libraries to apply, activate and pay for their virtual permits.

The council recognises that some residents will not be able to access the internet or pay online. In exceptional circumstances, the council will operate a postal permit service issuing physical permits. This system will be monitored and regularly reviewed to ensure that it is not otherwise used and that it meets the needs and requirements of the customer.