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Residents are advised that Peterborough City Council is closing its offices over the Christmas and New Year period.

The main council offices, including the Town Hall and Bayard Place, will be closed from 12noon on Friday 22 December, reopening on Tuesday 2 January 2018. Support for key services will be maintained throughout this period.

During the Christmas closure period no face-to-face services will be available at Bayard Place or the Town Hall.

Call centre:

The council's call centre will open from Wednesday 27 December to Friday 29 December between the hours of 9am and 5pm. Staff will be available to answer queries on bin and bulky waste collections and other environmental issues; and take reports of fly-tipping, graffiti and abandoned vehicles.

The call centre will also answer register office queries as usual during this time - for example registering births, marriages and deaths as well as citizenship and nationality checking service calls.

Please note that the council tax and benefit advice lines will be closed over this period.

Adult social care support:

An emergency service is available by calling 01733 747474 and selecting option 4.

Children's social care:

An emergency service is available by calling 01733 864170 or 01733 864180.

No other enquiry types can be handled during this period.

The call centre will return to its usual 8am to 6pm opening hours on Tuesday 2 January 2018. The Bayard Place reception and Town Hall will re-open from 8.45am on the same day.