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Frequently asked questions

Before you contact us please take a look to see if we have already answered your question in our FAQ section.

- > [How can I view planning applications?](#)
- > [How do I comment on a planning application?](#)
- > [What is taken into account when considering planning applications?](#)
- > [How do I register for notifications on planning applications?](#)
- > [How do I research the planning history of my property?](#)

[View all planning and building answers](#)

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Contact planning services

Planning services are available Monday to Friday from 9 am until 5 pm. To ensure you contact the correct team in our planning services please follow the relevant contact details below:

General planning enquiries

- > Email: planningcontrol@peterborough.gov.uk
- > Telephone: 01733 453410
- > Write to us: Planning Services, Sand Martin House, Bittern Way, Fletton Quays, Peterborough PE2 8TY

Duty planning officer

We offer a duty planning officer telephone service to members of the public who have planning related queries.

- > This service is available on Monday, Wednesday and Friday between 10am and 1pm. Call 01733 453410.

Planning enforcement

- > Email: enforcement@peterborough.gov.uk
- > Telephone: 01733 453495
- > Write: Planning Compliance, Sand Martin House, Bittern Way, Fletton Quays, Peterborough PE2 8TY

Planning appeals

- > Email: planningappeals@peterborough.gov.uk
- > Telephone: 01733 453413
- > Write: Planning Services, Sand Martin House, Bittern Way, Fletton Quays, Peterborough PE2 8TY

Planning committee

- > Email: planningcommittee@peterborough.gov.uk
- > Telephone: 01733 453483
- > Write: Planning Services, Sand Martin House, Bittern Way, Fletton Quays, Peterborough PE2 8TY

Protected trees

- > Email: planningcontrol@peterborough.gov.uk
- > Telephone: 01733 453465
- > Write to us: Planning Services, Sand Martin House, Bittern Way, Fletton Quays, Peterborough PE2 8TY

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Contact planning and housing policy

- > Email: planningpolicy@peterborough.gov.uk
- > Telephone: 01733 863872
- > Write: Strategic Planning and Enabling (Planning and Housing Policy), Town Hall, Bridge Street, Peterborough PE1 1HF

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Out of hours post

For hand delivered post out of normal office hours, please use the deposit box at the Town Hall.

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Customer satisfaction surveys

You may complete our online customer satisfaction survey for:

- > [Planning services \(http://consult.peterborough.gov.uk/portal/pscscs\)](http://consult.peterborough.gov.uk/portal/pscscs)
- > [Planning compliance \(http://consult.peterborough.gov.uk/portal/pccscs\)](http://consult.peterborough.gov.uk/portal/pccscs)

> [Building control \(https://goo.gl/forms/10mPyn7qXojlCaRB3\)](https://goo.gl/forms/10mPyn7qXojlCaRB3)

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