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Status CLOSED

## Contact information

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Consultation started: 10 Oct 2018 — Consultation ended: 14 Nov 2018

When will results be available: At the end of the consultation period

Peterborough City Council (PCC) is responsible for commissioning contraception and sexual health services as part of its mandatory Public Health responsibilities. GPs also provide contraception but this service is commissioned by NHS England.

Cambridgeshire Community Services NHS Trust (CCS) is commissioned by Peterborough City Council to provide the full range of contraceptive and sexual health (iCaSH) services in Peterborough through a single dedicated clinic.\* The clinic, called 'Kings Chambers', is based at 39-41 Priestgate in the City Centre and access to the clinic is through appointment only.

'Kings Chambers' is seeing more patients than ever before (approximately 25% more than in 2014/15). At the same time, roughly 14% of patients do not attend their booked appointments resulting in over 3400 missed appointments every year at a cost of approximately £30,000. We need to ensure that we are working as efficiently as possible and offering clinics at the most convenient times to the public as part of our duty to the public purse.

It is therefore necessary to look at different ways of delivering these services in Peterborough. It's important any changes still enable people to access services at the most convenient times for them, especially those who are most in need. The proposed options for service delivery changes were developed with CCS. They are based on what PCC and CCS know and understand about current demand for services and what they think would cause the least disruption to the access and delivery of services to patients.

**Please note:** in line with national policy all sexual health services in Peterborough are open access which means patients can self-refer and do not need a referral from a doctor. There are no proposals affecting open access.

\*Peterborough City Council has also invested in a scheme whereby Emergency Hormonal Contraception can be accessed for free via selected Peterborough pharmacies. This scheme is unaffected by this proposal.