Residents are advised that Peterborough City Council is closing its offices over the Christmas and New Year period.

While the main council offices, including Sand Martin House, Bayard Place and the Town Hall will be closed from noon on Monday 24 December until Wednesday 2 January 2019, support for key services will be maintained throughout this period.

During the Christmas closure period no face-to-face services will be available at Sand Martin House, Bayard Place or the Town Hall.

**Call centre**

The council’s call centre will only be open from Thursday 27 December to Monday 31 December between the hours of 9am and 5pm. Staff will be available to answer queries on bin and bulky waste collections and other environmental issues; and take reports of fly-tipping, graffiti and abandoned vehicles.

The call centre will also answer register office queries as usual during this time - for example registering births, marriages and deaths.

**Please note:** that all other lines including the council tax and benefit advice lines will be closed over this period.

If you need to contact the call centre call 01733 747474 then select the relevant option or call 01733 864646 for the Register office.

**Adult social care support**

An emergency service is available by calling 01733 747474 and selecting option 4.

**Children's social care**

An emergency service is available by calling 01733 864170 or 01733 864180.

No other enquiry types can be handled during this period.

The call centre will return to its usual 8am to 6pm opening hours on Wednesday 2 January 2018.

**Bin collection days**

Black and green bin days alter between Christmas and New Year and don't forget to put your food bin out for collection with the appropriate bin on the days shown below.

<table>
<thead>
<tr>
<th>Normal collection day</th>
<th>Revised collection day</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tuesday 25 December</td>
<td>Monday 24 December</td>
</tr>
<tr>
<td>Wednesday 26 December</td>
<td>Thursday 27 December</td>
</tr>
<tr>
<td>----------------------</td>
<td>----------------------</td>
</tr>
<tr>
<td>Thursday 27 December</td>
<td>Friday 28 December</td>
</tr>
<tr>
<td>Friday 28 December</td>
<td>Saturday 29 December</td>
</tr>
<tr>
<td>Tuesday 1 January</td>
<td>Monday 31 December</td>
</tr>
</tbody>
</table>

**Garden waste bin collections during December and January**

Garden waste subscribers are reminded that the service is monthly in December and January.

Brown bins will be collected on your scheduled collection day, the same day as your green bin, on either week commencing 3 or 10 December, and week commencing 14 or 21 January.

Collections return to fortnightly on the same day green bin collections from the week commencing 28 January.