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Aragon Direct Services is the new trading name for Peterborough City Council's trading company which has taken over delivery of key services previously operated by Amey, including:



- > building cleaning service
- > [waste collection](#) and routes
- > grounds maintenance
- > [street cleaning](#)
- > building maintenance services
- > [home to school transport](#)

Residents should notice little obvious change, other than the new name. Bin collection schedules and services will remain the same and will continue to be delivered by the same team of frontline staff within the new trading company, Aragon Direct Services.

Aragon Direct Services' focus will remain on continuing to improve the services and develop a more flexible approach to meeting the growing needs of our city. For example, where priorities change and we want to amend schedules for a service such as grass cutting this can be arranged more easily than if through an outsourced contract.

Peterborough City Council made the landmark decision to form a new trading company to take over the services currently operated by Amey. As local authorities continue to face financial pressure, this is an innovative way to balance the books whilst striving to deliver the highest quality services to the public and local businesses. Our trading company - [Aragon Direct Services](#) (<http://www.aragondirect.co.uk/>) - will allow us to generate income through commercial operations which will help us to deliver first class services to our residents."

The new company is wholly owned by the council which means that it will remain fully accountable to the council and its elected representatives. Aragon Direct Services is the new trading name of Peterborough City Council's registered Local Authority Trading Company, Peterborough Limited.

Residents and businesses should continue to [contact the council](#) for information about these services or to report concerns. Any other queries please contact enquiries@aragondirect.co.uk.

Current vacancies with Aragon Direct Services will be advertised on the [Aragon Direct Services jobs page](#).

Business philosophy

It is the mission of Aragon Direct Services to provide high quality services to the residents and businesses of Peterborough in an efficient, effective, flexible and innovative way for the benefit of everyone who lives in, works in or visits our city.

To achieve this, we pride ourselves in recruiting quality people with the same customer focused philosophy as ourselves. We seek employees who share our passion for customer service and display the determination to deliver a high standard of personal contribution.

We aim to provide a happy working environment with a "can do" attitude in pursuit of our objectives. As an employee, you can expect an open and honest working environment where loyalty is valued highly. In return, we expect you to share these values.

Aragon Direct Services is committed to Safeguarding and promoting the welfare of children and vulnerable adults and expects all staff, contractors and volunteers to share this commitment. We will undertake relevant checks including DBS checks where appropriate.