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- * Tell us what the problem is
- fallen/damaged tree or branch
 - defective tree
 - trees affecting street lights, signs or traffic lights
 - overhanging branches (highways and property)
 - tree causing a trip hazard
 - growth at the bottom of trees
 - swaying trees
 - leaves and blossom
 - tree roots are blocking a drain
 - tree sap or honeydew
 - tree seems too tall
 - tree blocking light
 - tree blocking TV/Satellite or radio signal
 - high hedges/conifers
 - Customer not happy with above responses and wants to report issue

- * Please select the nature of the issue
- Signs of instability e.g roots severance etc
 - Decay
 - Cracks in the trunk or stems
 - Fungi and fruiting bodies on or around the tree.
 - Dead branches

- * Are you reporting a fallen tree or fallen branch?
- fallen tree
 - fallen branch
 - hanging branch

- * What has the tree or branch fallen onto?
- grass in a park or green space
 - footpath or road
 - private property
 - a vehicle
 - other

- * Where is the tree?
- on private property
 - on council land

- * What are the branches overhanging onto?
- road, footpath or cycle path
 - your property

- * Where are the overhanging branches coming from?
- private property
 - council land

- * Is the overhanging branch touching your property?
- yes
 - no

- * Where are the overhanging branches coming from?
- private property, including trees in private tenants' gardens
 - council land

* Are the branches causing an obstruction? yes no

* Where is the tree? Council owned land Privately owned land

* Was the fallen tree growing on council owned land? Yes No

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