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Ensuring accessibility for everyone on our website is important to our commitment to enable access for disabled users.

So that we meet the highest standards of access for all, we test, maintain and modify our webpages to meet the government level of accessibility required.

The implementation of this website meant revising and restructuring the design to enable a dramatic improvement in the level of accessibility compliance across the site.

Language translation

If you would like to access this website in a different language, you may change the language settings using the accessibility section in the header of the website.

Content and readability

All the content was reviewed and written in plain English, so that content is easy to read, in-line with [similar principles to gov.uk \(https://www.gov.uk/design-principles\)](https://www.gov.uk/design-principles) "simpler, clearer, faster".

Video transcripts

With any videos that we embed onto our website, we will provide a transcript in PDF format underneath the video for anyone who is deaf or struggles with hearing.

Browsealoud

Browsealoud helps to reduce barriers between the content on this website and our audiences who visit. The software adds speech, reading and translation support for those people with Dyslexia, learning difficulties, English as a second language and those who have mild visual impairments.

Features include:

- > Text-to-speech with a choice of reading speeds
- > Translates the web pages into 99 languages
- > Speak translated text aloud in a choice of 40 languages
- > A magnifying tool to help people who have visual impairments
- > MP3 generator which allows offline listening
- > A screen mask tool which blocks on-screen clutter, allowing readers to focus better when the text is being read

Using Browsealoud

Image 1

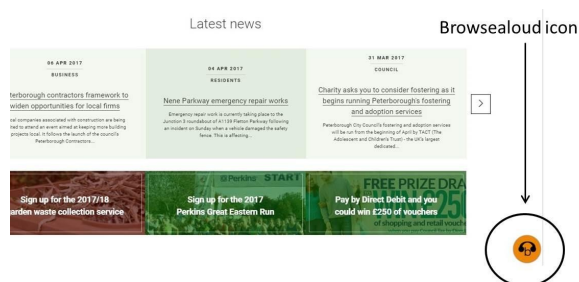
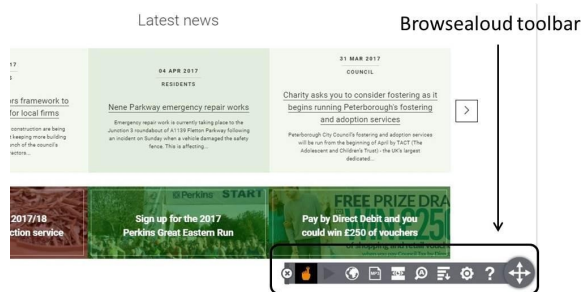


Image 2



To access Browsealoud on this website, click on the Browsealoud icon (the letter b with headphones) which will be located in the bottom right corner of the screen (as seen in Image 1). A toolbar will then appear (image 2). Here you will have the choice of tools to use depending on your individual need. The options available include:

- > Speak mode
- > Page translator
- > MP3 Maker
- > Screen mask
- > Text magnifier
- > Page simplifier

Making health and social care information accessible

From 31 July 2016, all organisations that provide NHS care or adult social care are legally required to follow the [Accessible Information Standard](https://www.england.nhs.uk/ourwork/accessibleinfo/). (<https://www.england.nhs.uk/ourwork/accessibleinfo/>)

The standard aims to make sure that people who have a disability, impairment or sensory loss are provided with information that they can easily read or understand with support so they can communicate effectively with health and social care services.

Contact us

If you or someone you know is experiencing problems accessing this website, or if you have any comments, please [contact us](#).

