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We are continuing to work on a complete list of residents and landlords that had contracts with the Mark Group as part of the Heataborough scheme. This includes the status of works and if any monies were paid to the Mark Group.

We now understand that the company had contracts to carry out work at around 150 properties in Peterborough.

The council was not party to these contracts as they were between the Mark Group and the property owner. However we are in touch with the Mark Group's administrator and we are starting to get more information about these Heataborough scheme contracts.

Therefore we expect to be in a position to start contacting affected residents directly in the coming days and have a more detailed update next week.

We want to reassure residents that we are committed to do all we can to support those who have paid deposits to either have the work completed, or their deposits refunded.

Those with contracts with EON or SERS, the remaining Green Deal installers, are not affected.

Residents with concerns should call us on 01733 747474 between 8am and 6pm Monday to Friday, or email ask@peterborough.gov.uk