Peterborough Crematorium was opened in 1958 and is owned and administered by the council. The Crematorium is located in approximately 26 acres of land, much of it left as original ancient woodland.

The trees enhance the tranquil atmosphere of the grounds and because of its origins; during the springtime, we have carpets of bluebells and other wild flowers. There are also a variety of birds and animals that visit the area.

There are a variety of memorials available at the crematorium to choose from as a symbol of remembrance for a loved one. More details can be found on our memorials page.
Grounds

> 1 April to 30 September - 9am to 7pm
> 1 October to 31 March - 9am to 5pm (Except when attending a funeral)

Crematorium fees

Our fees and charges are detailed in the document below. Payment will be required before the day of the funeral and can be paid by cash, debit/credit card or cheque (made payable to Peterborough City Council).

Assistance with funeral costs

If you’re on a low income and need help to pay for a funeral you’re arranging, you may:

> be able to get a [funeral payment from the Social Fund](http://www.direct.gov.uk/en/MoneyTaxAndBenefits/BenefitsTaxCreditsAndOtherSupport/Bereaved/DS_10018660)
> be able to get a Bereavement Payment which is a one-off, lump-sum tax-free payment of £2,000 if the deceased is your husband, wife or civil partner
> be able to claim the Bereavement Payment if your husband, wife or civil partner had paid their National Insurance contributions or their death was caused by their job and were either: under State Pension age when they died or they were entitled to ‘Category A state retirement benefit’ when they died.

Service standards and awards

We aim to keep the standards at Peterborough Crematorium to a level that provides a place of comfort, tranquillity and quiet reflection. We are very proud to once again have been awarded the [Green Flag award](http://www.greenflagaward.org.uk/).

Peterborough Bereavement Services are members of the [Charter for the Bereaved](http://www.iccm-uk.com/iccryn/index.php) and hold the Gold Standard for this service.

On the rare occasion that you feel that our service has been below standard, please contact us at Peterborough Crematorium by:

> calling 01733 262639
> [visiting the office](http://www.peterborough.gov.uk)
> emailing crematorium@peterborough.gov.uk

Alternatively, you can contact the council’s central complaints department via [completing an online complaints form](http://www.peterborough.gov.uk), contacting [customer services](http://www.peterborough.gov.uk) or emailing [complain@peterborough.gov.uk](mailto:complain@peterborough.gov.uk).

Wildlife and nature
The trees enhance the tranquil atmosphere of the grounds and because of its origins, during the springtime, we have carpets of bluebells and other wildflowers. There are also a variety of birds and animals that visit the area.

Unfortunately some of these visitors, along with squirrels, can be less welcome in the formal areas as they will tend to nibble the formal planting and flowers which have been left on memorials. If you are lucky you may also see badger tracks in soft ground after rain.

It is also worth taking a few moments to stop and listen to the birds who make the woodland their home. If you are lucky you may even hear a woodpecker as it drills into a tree looking for insects. There are dedicated display boards in the memorial garden to help illustrate this.

**Further information**

Various information leaflets can be collected from the Bereavement Services office, or alternatively downloaded from below.

<table>
<thead>
<tr>
<th>Link</th>
<th>Title</th>
<th>Size</th>
<th>File format</th>
</tr>
</thead>
<tbody>
<tr>
<td>[Using a funeral director](<a href="https://pocc-live.storage.googleapis.com/upload/www.pet.deaths-and-ceremonies/Crematorium-Using2">https://pocc-live.storage.googleapis.com/upload/www.pet.deaths-and-ceremonies/Crematorium-Using2</a> inline=true)</td>
<td>Using a funeral director</td>
<td>29.60 KB</td>
<td>pdf</td>
</tr>
<tr>
<td>[Chart for the Bereaved Grievance procedure](<a href="https://pocc-live.storage.googleapis.com/upload/www.pet.deaths-and-ceremonies/Crematorium-ChartBri">https://pocc-live.storage.googleapis.com/upload/www.pet.deaths-and-ceremonies/Crematorium-ChartBri</a> online=true)</td>
<td>Chart for the Bereaved Grievance procedure</td>
<td>11.42 KB</td>
<td>pdf</td>
</tr>
</tbody>
</table>